

OLIVER WYMAN CAVOK



TRAINING COURSE

OP05 – A TWO DAY PRACTICAL COURSE

PRACTICAL SKILLS FOR AVIATION QUALITY AUDITORS

Best Practice Aviation Audit Techniques

Aviation is a highly regulated environment. Auditing is extensively used by aviation organisations to obtain independent and unbiased confirmation of conformity with regulatory requirements.

This course is aimed at all Aviation Auditors regardless of the aviation regulations you operate under. It aims to give a comprehensive understanding of the audit techniques appropriate for the auditing of any aviation regulations. By attending this course, you will develop the knowledge and skills to develop and manage an aviation audit in your organisation.

The course includes a number of valuable work-based exercises, including creating audit plans, checklists and reports using procedures and audit requirements of your own company. The research planning and execution of the audit will be treated as if it was a genuine internal audit.

CAVOK's training design and content is of exceptionally high calibre and heavily influenced by intelligence pulled from numerous practical assignments. Training solutions are delivered by skilled and passionate aviation practitioners who have extensive depth and breadth of experience in Aviation Auditing.

IMPROVE SAFETY

MANAGE RISK

IMPROVE COMPETENCE

LEADERSHIP

OPERATIONS

TECHNICAL

Course information

Learning outcomes

- Concepts of auditing in a regulated aviation environment
- How to conduct a best practice and meaningful audit
- Understand how to identify systematic failures
- Concepts of Root Cause Analysis
- Develop the skills required to plan and execute an audit
- Develop the skills required to conduct effective audit interviews

Benefits for you

- Be clear on how to conduct an effective aviation audit
- Practice developing audit programmes and using your audit skills in a realistic internal audit environment
- Develop ideas on how to improve your current approach to auditing

Benefits for your organisation

- Improved quality and output of internal audits
- Reduced risk, errors and occurrences
- Training exclusively focused on your organisation's audit requirements

Course structure

- Regulatory framework and audit requirements
- Audit philosophy and relationships
- Audits and the link to safety
- System and process auditing
- The Auditor, audit styles and techniques
- Managing difficult situations
- Interview skills
- Performing an audit
- Root Cause Analysis
- Preventative and corrective handling
- Closing meetings and report writing

Who should attend?

This course is aimed at Auditors working in all areas of Aviation.

BOOKING INFORMATION

Location	In-house
Duration	2 days
Time	9am – 5pm
Level	Practitioner
Price	On request
Delegates	Max 15

HOW TO BOOK

cavoktraining@oliverwyman.com
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ABOUT CAVOK GROUP

CAVOK is an aviation services and consulting firm that supports certification, safety and operational initiatives for clients worldwide, and is a division of international consulting firm, Oliver Wyman.

The deep industry expertise of our more than 130 dedicated professionals, along with our collaborative approach and proprietary tool sets, help clients adhere to the latest safety standards, manage regulatory requirements, and improve process design and efficiency to properly manage operational risk and enable significant economic benefit.

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